Explore Further



MIDWEEK GROUPS WINTER 2020-2021



Thank you so much for your patience and interest in visiting Gore this season. We understand that group discounts are often what allows us to introduce new skiers and riders to the sport that may not have had the opportunity to do so otherwise. Therefore, we will be moving forward with Group Ticket Sales for mid-week, non-holiday dates on a limited basis. Weekend and holiday trips will need to be processed on an individual basis through our e-store as availability is extremely limited due to capacity restraints.

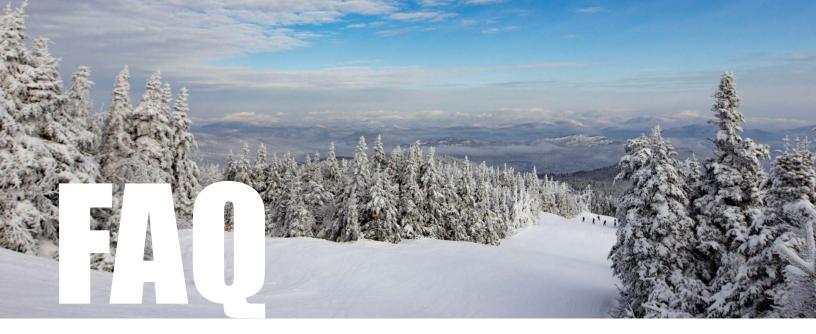
In order to qualify for discounted group ticket rates, all reservations must be made for 15 to 50 same-day tickets, and all tickets must be picked up from the Guest Services desk. Also, each ticket must be associated with an individual guest for contact tracing purposes. At this time, only group reservations from contiguous states are being accepted.

In order to create a fluid group sales process compliant with health and safety guidelines, a few changes have been made since last year. Some key details include no bus arrivals, a comprehensive health and safety plan and a health screening of each guest before arrival. We realize this does place more work on our group leaders and sales office but we are up to the challenge and we are sure you are as well!

Some additional health and safety protocols we ask of all guests include wearing masks or face coverings at all times except when actively skiing or riding or eating and drinking at a table, social distancing wherever possible and spending as little time in our lodges as possible.

Below you will find both our health and safety protocols and group ticket sales guidelines and requirements in greater detail. **Please review this information carefully as you consider Gore as your group's destination this season.** We assure you that it is our intention to host you and your party this season and we still guarantee a winter adventure, packed with groomed trails, tons of snow, and the small-town-big-mountain charm we're known for!

*State, local and corporate guidelines within ORDA are ever-changing to meet the current demands and are subject to change with little or no notice.



From January 2021 through Closing Day, we will be welcoming parties back on the slopes at Group Rates for mid-week adventures on the slopes! Your sales rep is ready to take your reservation today and walk you through our 2020-2021 group rates and policies.

LIFT TICKETS

How do I get my group discounted lift tickets this season?

To qualify for group rates, all reservations must be made for 15 (minimum) to 50 (maximum) same-day guests.

What information will you need from me or my guests to issue a ticket this season?

Each ticket is be associated with an individual guest for contact tracing purposes. In order to make this process as easy as possible, we encourage leaders to direct all participants to the website to create their individual profile(s). Leaders will, however, need to provide the names of each guest so that individual profiles can be attached to the guest's physical ticket.

What days will my group have access to the lowest prices?

Monday-Friday! A single day adult midweek ticket is just \$55.

What dates will Window Rates apply to my group?

Holiday periods (2/13/21-2/21/21) and weekends. There may be other dates that capacity restrictions may not allow for group discounts, as availability is limited.

Can my group still come during those dates?

Absolutely! Although all tickets must be purchase directly from our online-store in advance.

Can I get a free lift ticket?

Yes! A group leaders who exceeds the required minimum of 15 same-day guests will receive a complimentary lift ticket valid for the date(s) of the group reservation.

Can I save my free ticket for later?

No. The complimentary lift ticket is only valid for the date(s) of the group reservation.



GROUP LEADER PLANNING

What time can my group arrive at the mountain?

Lifts open at 8:30am daily. Group arrival times must be coordinated and confirmed with your sales rep in advance of your visit to increase organization and avoid overcrowding.

Will there be parking for buses?

No, all transportation must be done on an independent basis. There will be no bus arrivals or drop offs for the 2020-2021 season.

Where do I pick up my lift ticket order?

Ticket pickup time and location must be coordinated with your sales rep. We'll make it easy- we can even meet you outside if that works best!

Can my group members pick up their tickets individually?

No, group leaders must coordinate a single ticket pickup with their sales rep and are responsible for further distribution of lift tickets.

Will rental times also need to be coordinated this year?

Yes, your sales rep will coordinate outfitting times with you and the Rental Shop to ensure fluidity, availability, staffing, etc.

What is required of individuals in need of rentals?

Equipment rental packages require an individual guest profile be created or updated in advance. Your sales rep will provide you with a link to our rental portal for your guests to input their information.

Any other important notes regarding rentals?

Yes, group members must create or update their profiles before the final payment can be processed which is due 24 hours in advance. We recommend setting the group's internal deadline for rental profile submission as early as possible.

Will group members have access to lessons this season?

Yes, however, all lessons will be sold to each guest on an individual basis and advanced reservations are required. Encourage your group to call (518) 251-4084 now and ensure availability.



Are food vouchers available for groups?

Yes, food vouchers will be available in your chosen denomination, and must be coordinated in advance allowing you to disperse your group members for meals throughout the day individually and avoid breaking for meals as a single large group.

Any other important day-of information I should know?

Yes, we encourage guests to come dressed and ready for the occasion and skip the lodge if able. Our indoor lodges, at 50% capacity, should be utilized as warming huts this year and offer great grab and go food and beverage options that get you back on the hill quicker than ever. We encourage guests to utilize their cars as 'home base' if possible, to help alleviate indoor capacities. Together we can ensure another great year of skiing and riding on the mountain, packed with groomed trails, tons of snow, and the small-town-big-mountain charm we're known for. Thank you for doing your part!

PAYMENT & CANCELLATION

Do I need to make a payment in advance?

Yes, your order must be completed and paid for in full at least 24 hours prior to arrival.

What happens if I have a last-minute cancellation the day of arrival?

Your unused lift tickets may be exchanged for a Snow Guarantee Card which can be used for future lift ticket purchases and is valid for one year from the date of issue. Tickets cannot be exchanged for a Snow Guarantee Card after they have expired. Arrangements must be made prior to the group's departure from the mountain.

HEALTH & SAFETY

Will the mountain adhere to all state and local health and safety guidelines?

Yes, the health and safety of our staff, guests, and community is of the highest importance this year.

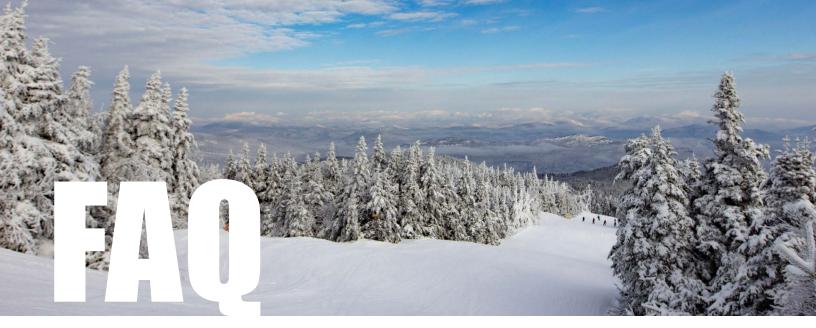
Where can I find the most current health and safety guidelines for the mountain?

Visit our Operational Updates page online for updates and to be best prepared for your visit.

Will I need to submit my groups health and safety plan in order to place my order?

Yes, this year, group leaders will need to provide a comprehensive health and safety plan that matches and/or exceeds Gore Mountain and NYS guidelines. Your plan will be submitted to our in-house Risk Assessor to review and approve. Once approved your order can be processed.

Midweek Groups 2020-2021



When are face covers (masks) required? When is social distancing required?

At all times except when eating/drinking at a table or actively skiing or riding. Social distancing is required whenever possible.

Does my group have to social distance from one another?

Yes, in fact we ask that you break your large group into pods of no more than 8 guests for the day, and that social distancing be applied within those smaller groups.

What about during group photos?

We encourage guests to capture the memories made on the mountain. However, we ask that guests comply with all health and safety guidelines such as masks and social distancing during those photo moments.

Will the lodges be open this year?

Yes. All indoor spaces have been reduced to 50% capacity this season.

Are there sanitizing stations available?

Yes, easily accessible sanitizing stations will be available in several places throughout the mountain for guest use.

Will I have to ride the lift with strangers?

No, we will be loading lifts with family, or group members only.

What if someone in my group is not feeling well?

We ask that guests please stay home and plan to visit us another time if not feeling well, recovering from being sick, have been or possibly been exposed to COVID, or when exhibiting any symptoms of COVID.

What if I, the group leader, am not feeling well?

If you are unable to join your group, another onsite contact must be provided to help facilitate coordination with your sales rep and the group.

Will a health screening be required of group guests?

Yes, this screening will be sent to all guests via email in advance of their visit. It will include a brief questionnaire and requires that any guest with a temperature over 100 degrees or who may feel under the weather not join us that day.

Any other special notes on health and safety?

Comfort levels differ greatly for individuals during this time, please maintain a heightened awareness of this and public perception while at Gore. By following health and safety guidelines and remaining courteous we can ensure everyone has a great day on the mountain.

Midweek Groups 2020-2021



MIDWEEK GROUP RATES

HOW TO QUALIFY

hours in advance. Availability is not guaranteed you for your patience and understanding as we Rates are applicable to group reservations made for 15-50 same-day tickets at least 72 and is subject to change without notice. Thank work to get you on the slopes this season

One complimentary ticket for group leader, valid during the date(s) of the group **GROUP LEADER PERKS** reservation.

LESSONS & RENTALS

their individual snow sports program or lesson prior to arrival and all guests must register to Lessons and Rentals are available online and updates have been made for the health and season. Rentals must be purchased 24 hours 72 hours in advance, as many changes and must be purchased on individual basis this safety of our staff and guests.

TRANSPORTATION

from a contiguous state, and must comply with the duration of this season. All groups must be permitted tor vehicles over ten passengers tor transportation must be done on an individual There will be no bus arrivals this season. All basis. No parking or drop-offs will be all NYS travel restrictions in place

Health and Safety Compliance

our website and all NYS regulations. As well as the adhere to the health and safety guidelines listed on guidance provided in the Group Discounted Ticketing It is the group leaders responsibility review and FAQ document

Individual Group Safety Plan

review and approve. Orders cannot be processed until and NYS guidelines for our in-house Risk Assessor to Safety plan that matches and/or exceeds Gore Mountain All groups must provide a comprehensive Health and the individual safety plan is approved

coverings, social distancing, ticket pick up, and skiing in small pods. Additional guidance is outlined in the FAQ document, which includes but is not limited to wearing proper face Midweek Groups 2020-202

GROUP LIFT TICKETS

Window Rates Apply: Saturdays & Sundays, and during the following dates, $2/13/21$ - $2/21/21$.	Junior (7-12)	Teen & Senior (13-19, 65+)	Adult (20-64)	Monday-Friday
the following dates,	\$30	\$44	\$55	1 Day
2/13/21 - 2/21/21.	\$51	\$74	\$95	2 Day
	\$71	\$102	\$131	3 Day
	06\$	\$131	\$166	4 Day

Tickets for children ages 6 and under are available for \$10. However, they do not count towards the minimum group requirement.

Aoconnor@goremountain.com (518) 251-2411, x1124

<u>GoreMountain.com</u>

Contact Ashley O'Connor



If you are interested in receiving more information on date-specific availability, please complete the form below and return it to your sales representative as soon as possible, along with your health and safety plan for review.

We look forward to getting you out on the slopes to enjoy the fresh mountain air (and snow)!

Stay tuned both on and off the slopes by signing up for our email newsletter and be sure to check out our website in advance of your ski day for information on <u>Ticketing</u>, <u>Health & Safety Guidelines</u>, and our <u>Snow</u> <u>Report</u>.

Think Snow, Ashley O'Connor Sales Manager (518) 251-2411 x1124 Aoconnor@goremountain.com

Group Name	Group Trip Date			
Type of Group (school, scout, church, family, etc.)				
First & Last Name	Cell, Work, or Home Phone			
Address	Email			
Estimated number in your group?	Do you have any questions or comments?			
Would you like accommodations information? Yes No				
Do you already have accommodations? If so, where?				